

# Child Friendly Cities & Communities Network Meeting

Friday 14 September 2018 1pm - 3pm

LGPro Offices - Level 3, 58 Lorimer Street Docklands VIC

## Welcome and attendance:

Cath Black - Maribyrnong CC, Jen Sebire - Monash CC, David Wright - KU Children's Services Amy Treyvaud - Ballarat CC Group Nicole Lindsey - Brimbank CC Marlise Harris - Brimbank CC Bec Ferguson - Dandenong CC Hayley Crawford - City of Port Phillip Kate Beveridge - Cardinia Shire Paige Kristayn - Aligned Leisure Clara Yip - Boroondara Council Caroline Meier - Knox Council Erin Clark - City of Wyndham Libby Mein - Banyule City Council Sherryn Prinzi - Banyule Council Virginia Lloyd - City of Casey Jo Smale - City of Darebin Eva McAlister - City of Melton - note Eva is new and her email is evam@melton.vig.gov.au Nichola Marriott - City of Yarra Robert Stevens - City of Yarra Karina Viksine - Moonee Valley CC

Apologies Anne McGregor – City of Moreland

## **Statement of Purpose**

We come together as a network because we can image a word where children are supported and empowered to be active citizens and individually and collectively we can make a difference. In our network, we will discover new ways to lead our colleagues and our communities to be child friendly and share with each other examples of good practice.

# Quest speaker

Unfortunately, Liana Buchanan Principal Commissioner for Children and Young People was sick and not able to attend.

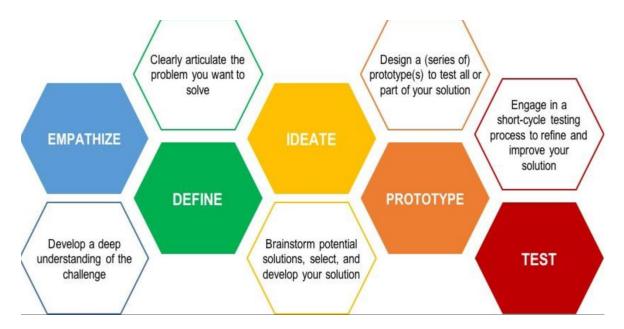


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Sherryn Prinzi stepped in and spoke about "Design Thinking" and a great replacement as our guest speaker.

# Design thinking and development evaluation methodology and Child Friendly Cities and Communities.

When considering how to plan and implement initiatives to progress your CFCC agenda, the design thinking methodology help you better understand the problem or opportunity you are planning to address from a child's perspective or the target audience (which could be a community or organisation). The key is to work collaboratively with your target audience to develop a customer value proposition statement, discover solutions that will meet their needs and test ideas that might work. Using the learnings from your tests, develop new iterations of your solution with your target group over time



Sherryn outlined the process of implementing this approach. A fantastic way of discovering the community's needs; through robust conversations with other people.

How to know the right questions to ask so you can get the best information; questions that really tell you what is really happening.

Taking the information back to teams in a way that they can really think deeply and implement the changes required. To recreate change you need diverse option. May be by starting with a view/option, test it, then see if it is the right fit or not. Slowly develop your ideas so you can adapt/change if required.

Jen form Monash Council outlined how they have adapted the DET Funded Supported Playgroups; in responding to the needs of the community. This related back to asking the right questions in the first place and involving the community into the complete process. Attachment

Need to record stories during the process to evaluate the impact of the program; to bring about ongoing effective change.



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## 10 – 15 minutes break for networking

Question - Best Practice in Consulting with Children and Young People

Supporting organisations to go through the process of becoming a CFCC signatory and then embed the Charter? How do children and young people currently have a voice about issues that are important to them in your organisation? What are your ideas about promoting CFCC practices to others within your organisation? Please bring your best practice examples to share.

## Discussion points.

Council may be a child friendly in its practices but do not wish to endorse the charter, for whatever reason. A Parent Advisory reference group was another way of challenging peoples thinking. Children's extraordinary events can give children a voice

## Advisory Group update

Update Advisory Group Terms of Reference

## Feedback & Wrap Up

- What benefit did you get from participating in today's meeting?
- What topics/ discussions would you like in the future meeting?

Next meeting for your 2018 diary please note: Friday 30 November